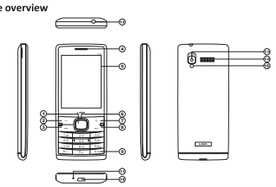
LAVA
create possibilities

ARC Grand

User Manual

www.lavamobiles.com

1. Phone overview



1	Center key	9	Keypad
2	Left soft key	10	Charge
3	Dial/Answer key	11	Microphone
4	Earpiece	12	Headset port
5	Display	13	Camera
6	Navigation key	14	Speaker
7	Right soft key	15	Torch
8	Ending/Power key		

2. Getting started

2.1 Installing the SIM cards, T-flash card and battery.

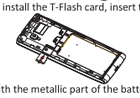
SIM card carries useful information, including your mobile phone number, PIN (Personal Identification Number), PUK (PIN Unlocking Key), IMSI (International Mobile Subscriber Identity), network information, contacts data, and short messages data.

1) Remove the back cover and lift the battery away.

2) Insert the SIM card into the SIM card slot lightly with the corner cutting of the card aligning to the notch of the slot and the gold plate of the card

facing downward, till the SIM card cannot be pushed in further.

3) To install the T-Flash card, insert the card into the card slot.



4) With the metallic part of the battery facing the metallic part in the battery slot, press the battery down until it locks into place，then fix its back cover

2.2 Linking to the network

Insert the SIM card into the SIM card slot then power on the mobile phone, the mobile phone automatically searches for an available network.

3. Input methods

This mobile phone provides multiple input methods English input in both upper and lower case, and numeric input method.

1) Press # key to switch between input methods.
2) Press the * key to enter the Select symbol interface and select a symbol you want.

4. Menus introduction

■ 4.1 Call log

Through this function, you can view a list of missed calls, dialed calls and received calls etc.

■ 4.2 Phonebook

This menu refers to the directory wherein all the contacts are stored in an alphabetical order. You can view, edit, delete, send message and perform various other functions on each contact of your phonebook.

■ 4.3 Audio player

Use this function to play audio files.

■ 4.4 Camera

Use this function to take picture.

■ 4.5 Messages

Messaging is a service provided by your network provider, you may need to apply to your network operator before sending and receiving messages.
If the short message memory is full, a blinking message icon appears on the top of the screen.

■ 4.6 Multimedia

Image viewer
Use this function to preview photos.
Video recorder
Use this function to record video files.
Video player
Use this function to play video files.
Sound recorder
Use this function to record audio files.
FM radio
You can use your phone to listen to FM radio stations once the original Headset is plugged into the connector.

■ 4.7 File manager

The phone supports the T-Flash card. You can use the file manager to conveniently manage various directories and files on the T-Flash card.

■ 4.8 Fun & Games

Games
The Mobile phone has two games for the user to play，name Boxman，Eat N Run. For specific operation, please refer to 'help' option of the game.

■ 4.9 Organizer

Calendar
Once you enter this menu, there is a monthly-view calendar for you to view the date; you can go to any day you want.
Alarm
You can activate one, or multiple as needed. For each alarm clock, the ringing date and the ringing time can be set.

■ 4.10 Tools

Torch
Select on or off as you per requirement. Long press Right soft key to switch on or off in the standby interface.
Bluetooth
With Bluetooth, You can use the Bluetooth to send images, video clips, music, sound clips and notes, and transfer files from your compatible pc.
Calculator
The calculator can add, subtract, multiply and divide.
SIM toolkit
It is the tool kit of SIM card. This phone supports the service function .The specific items are depended by SIM card and network. Service menu will be auto added to the phone menu when supported by network and SIM card.

■ 4.11 Settings

Profiles
The mobile phone has multiple user profiles to suit current environment.
e g:General,Silent,meeting,Outdoor.
Dual SIM settings
Dual-SIM refers to two SIM card slots, and the two cards can standby at the same time or set one of them to display on the idle screen. And you can set as flight mode.
Phone settings

1) **Time and date**: set the home city, date format, the time format, and detail time of the location.
2) **Scheduled power on/off:** Set the time when the mobile phone will be automatically powered on or off.
3) **Language:** Select the display language for the mobile phone.
4) **Preferred input method:** Select preferred input method as needed.
5) **Display:** You can set wallpaper, show date and time and Show Network Name through this function.
6) **Shortcuts:** You can edit shortcut and add shortcut.
7) **Dedicated key:** Customize the shortcut functions of the Up, Down, Left, and Right direction keys.
8) **Miscellaneous settings:** You can set LCD Brightness and backlight time.

Network settings
Set Network selection mode to Automatic or Manual. Automatic is recommended. When Network selection mode is set to Automatic, the mobile phone will prefer the network where the SIM card is registered.

Security settings

1) **SIM PIN security**：PIN code is the personal identification number for SIM card. If never be modified, the initial password set by network operator should be 1234. If activated the power-on PIN code, then you have to input the PIN password each time you switch the phone on. You can modify the PIN code to prevent your SIM card being used by others.
2) **Phone security**：Secured by phone password, the phone will be protected from other unauthorized users. After activated this function, you should input password each time you switch the phone on. The defaulted password is 4321.
3) **Auto keypad lock**：After activating this function, the phone will be locked automatically if the time you set is arrived, so as to avoid error operations.
4) **Privacy protection**: In this menu, you can set password-protected on the need of menu, For the menu open the private protection, need to input a password when you entered.

Connectivity
Data accounts
Through this function, you can set data account related parameters.
Call settings
SIM1 /SIM2 call settings

1) **Call waiting:** If the call waiting function is activated, the network will alert you and the mobile phone screen will display the incoming call number if others are calling you while you are already in a conversation.
2) **Call divert:** this network function enables you to forward incoming calls to another number you have previously specified.
3) **Call barring:** The call barring function enables you to bar calls as needed.

Advanced settings

1) **Backlist:** You can set many numbers. When this Black list it enabled, you won't receive the calls from the numbers entered in the Black list.
2) **Auto call recorder**：Set it to on or off to enable or disable auto recorder.
3) **Auto redial**：Set it to on or off to enable or disable auto redial.
4) **Call time reminder**：To set single or circle tone in a call to make you know the time.
5) **Answer mode**：Select an answer mode as per your need.
6) **Vibrate on call connect:** Set it to on or off to enable or disable vibrate on call connect.

Restore factory settings
Use this function to restore factory settings. The preset password is 4321.

■ 4.12 Internet

This function enables you to view the internet. Your phone will ask you with existed way. You can start to view only by starting corresponding way.

5. SAR compliance

- Your phone is designed not to exceed the limits of emission of radio waves recommended by international guidelines.
- SAR (specific absorption rate) is the measurement of body-absorbed RF quantity when the phone is in use. SAR value is ascertained according to the
- highest RF level generated during laboratory tests.
- The SAR value of the phone may depend on factors such as proximity to the network tower, use of accessories or other accessories.
- The highest SAR value of the device at the head and body are below 1.6W/kg respectively averaged over 1 gm. of human tissue.

6. SAR recommendations

- Use a wireless hands-free system (headphone, headset) with a low power Bluetooth emitter.
- Please keep your calls short and use SMS whenever more convenient. This advice applies especially to children, adolescents and pregnant women
- Prefer to use your cell phone when the signal quality is good.
- People having active medical implants should preferably keep the cell phone at least 15 cm away from the implant.
- Maintain a preferable distance of 15 mm from the device.

7. Troubleshooting

Customer care number
For any assistance call 18602007500

8. Recycle your handset

The WEEE logo (shown at the left) appears on the product (battery, handset, and charger) to indicate that this product must not be disposed of or dumped with your other household wastes. You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste.

Specified collection points for recycling of such hazardous waste. Collection and proper recovery of your electronic waste equipment at the time of disposal will allow us to help preserve the environment. Recycling of the electronic waste equipment will ensure safety of human health and environment. For more information on best practices for disposal of electronic and electrical waste, please visit to our web site: www.Lavamobiles.com

9. Lava warranty certificate

Limited warranty:
LAVA international Ltd. (LAVA) provides limited warranty for your mobile phone and original accessories delivered with your mobile phone (hereinafter referred to as "product")
The warranty period for the transceiver is one (1) year and for battery, charger and headset is six (6) months from the date of purchase.
LAVA warranty
Subject to the conditions of this limited warranty, LAVA warrants a product to be free from defects in design, material and workmanship at the time of its original purchase by you, and for a subsequent period of one (1) year for transceiver and six (6) months for battery & charger.
You shall have no coverage or benefits under this warranty in the event that any of the following conditions are applicable:

- The product has been subjected to abnormal use or conditions, improper storage, exposure to 1.excessive moisture or dampness, exposure to excessive temperature, unauthorized modification, unauthorized repair(including but not limited to use of unauthorized spare parts in repairs),abuse, accidents, Acts of God, spills of food or liquids, improper installation
- You have not notified Lava of the defect in the product during the applicable warranty period.
- The product serial no. code or the accessories date code has been removed, defaced or altered.
- The product has been used with or connected to an accessory (i) Not supplied by Lava or its affiliates, (ii) Not fit for use with the product or (iii) Used otherwise than in manner intended.
- The seals of the product's battery enclosure have been broken or shown evidence of tempering or the product's battery has been used in

equipment other than that for which it has been specified usable by LAVA.
- All plastic surfaces and all other externally exposed part that is scratched or damaged due to normal use.

To get maximum of your new product, we recommend you to:

- Read the guidelines for safe and efficient use as mentioned in the manual.
- Read the terms and conditions of your Lava warranty in the manual.
- Keep your original receipt; you will need it for warranty services if asked to produce.
- Present this Lava Warranty Certificate along with original proof of purchase whenever you require any warranty services.

In case Lava product needs service, please visit the nearest Lava service centers given in the service guide. Please visit our Website www.lavamobiles.com for updated list of Authorized Service Centers near to your location.

Important note: for your warranty to be valid, all information on the warranty certificate has to be completed including the stamp from the authorized distributor/retailer.

All warranty information, product features and specifications are subject to change without notice.

IMEI-No..... Dealers Stamp.....
Date of purchase.....
Model No.....